

City of Diamond Bar

2015 Edition

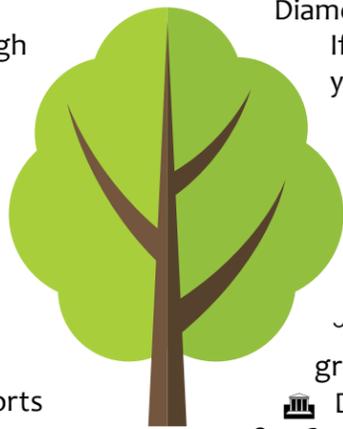
EnviroLink

"Your Link to Protecting the Environment"

Environmental Stewardship . . . we're in this together

We're continuing our mission to make Diamond Bar a cleaner, more environmentally-friendly city. We're doing this through the conscientious planning and execution of contracts, services and policies aimed at protecting our natural resources, and keeping our community's shared living space safe and healthy for our enjoyment and that of our friends and neighbors.

But equally as important as the City's efforts are your individual efforts whether at home, school or workplace. Contained within the pages of this guide is



information on how to take advantage of the many services available to you, at no cost, as a Diamond Bar resident or business owner.

If you don't find the answer to your environment-related question or concern inside this edition of EnviroLink, feel free to give us a call, drop us an email, or visit us online or in person.

☎ 909.839.7000

✉ greenDB@diamondbarca.gov

🌐 www.diamondbarca.gov/greenDB

greenDB

🏢 Diamond Bar City Hall

21810 Copley Drive, Diamond Bar, CA 91765

Get the Most Out of Your Waste Collection Service

If you're only getting your trash, green waste and recycling bins serviced every week, then you are losing out on special waste collections and extra services you are entitled to and paying for, regardless of whether or not you use them.

These services include free doorstep or curbside pickups of waste that either does not fit or belong in your regular bins or is banned from landfill disposal because of its hazardous properties.

Examples of waste that meets this criteria are oversized or overweight appliances or furniture, electronics, paint, automotive fluids, household cleaners and batteries, garden products, and syringes.

Extra services include two anytime and two end-of-the-year excess trash pickups, dilapidated cart replacements, free second carts for recyclables and green waste, and rate discounts for seniors and persons with disabilities. Also, Waste Management account holders who are physically unable to wheel out their bins can request that waste collection staff retrieve the bins and return them to their original location after emptying the contents.

Information about these free services can be found in this guide and can also be obtained by contacting your respective waste collection agency – Waste Management if you live in a single-family residence or Valley Vista Services if you live in a multi-family building.

Waste Management
13940 E. Live Oak Avenue
Baldwin Park, CA 91706
Monday - Friday
8:00 am to 5:00 pm
800.266.7551
wmservice@wm.com
www.diamondbar.wm.com

Valley Vista Services
17445 Railroad Street
City of Industry, CA 91748
Monday - Friday
8:00 am to 5:00 pm
800.442.6454
www.valleyvista.net

Curbside/Doorstep Waste Pickup

Of all the ways to rid our homes of items that have outlived their usefulness – but contain electronic or hazardous components and therefore cannot be disposed of in our regular trash bin – the easiest, most convenient way is by simply contacting your waste hauler to take advantage of their on-request, curbside or doorstep waste pickup programs.



At Your Door Special Collection

Waste Management calls its program "At Your Door Special Collection". It is free and easy to use. Acceptable items are automotive fluids, batteries, electronics, fluorescent bulbs, household chemicals, paint and paint thinners, pesticides, and Sharps. There are three ways to schedule a pickup:

- Online at www.WMAtYourDoor.com
- Call 800.449.7587 (M-F, 5 am - 5 pm)
- Email AtYourDoor@WM.com



Free Pickup Services

For residents living in multi-family buildings (condominiums and townhomes), Valley Vista Services' Free Pickup Services Program is a free, safe and responsible option to dispose of a wide variety of waste considered hazardous or unsuitable for the landfill. Materials accepted include automotive and paint products, household cleanings, yard chemicals and electronics. The only way, currently in place, to request a pickup is by calling 800.442.6454.

New Recycling Events

From composting and smart gardening workshops to mulch giveaways and household hazardous and electronic waste collections, the City holds several events throughout the year aimed at softening our community's footprint on the environment. See the back page for a listing of upcoming events, or better yet, visit www.diamondbarca.gov/esubscriptions and check off the box next to "EnviroLink E-News" to register for free email notifications about recycling-related reminders and important dates to remember.

Upon Request Extra Trash Pickups

As part of its Refuse Cart Overage service, Waste Management customers are each allowed two free overage pickups per year on their regular collection day of material that does not fit in the refuse cart.

In addition to these anytime pickups, Waste Management will also pick up at no additional cost up to three large bags, boxes, or barrels of refuse put out for collection for two weeks beginning December 26.

These extra trash pickups are limited to regular household trash that did not fit in the bin, not bulky items. Each pickup may be the equivalent of three large bags, boxes or barrels.

Service must be requested at least a day in advance of collection day by calling Waste Management at 800.266.7551. Additional refuse put out without first scheduling is subject to an additional charge.



I Want to Get Rid of ...



Ways to get rid of household waste that does not fit or belong in your regular trash bin.

BATTERIES AND FLUORESCENT BULBS AND TUBES:

Take your spent batteries (heavy duty, alkaline, camcorder, cell phone) and lamps (compact bulbs and tubes up to 48 inches in length) to Ken's Ace Hardware and get rid of them at no cost. Ken's Ace Hardware is located at 303 S. Diamond Bar Boulevard. Its operating hours are Monday through Saturday from 8 am to 7 pm, and Sunday from 9 am to 5 pm; its phone number is 909.861.5861.

CELL PHONES AND INK CARTRIDGES:

Free pouches/boxes to recycle your ink cartridges and cell phones are available at Diamond Bar City Hall, 21810 Copley Drive in Diamond Bar. All you have to do is place your items in the postage-paid pouch/box, seal it, and drop it off in a USPS mailbox or post office. For more information, call 909.839.7000.

ELECTRONIC WASTE AND BULKY ITEMS:

Electronic waste includes items such as televisions, computers, VCRs, phones, and calculators, while Bulky Items refers to oversized or overweight household items such as appliances, furniture, and mattresses.

Requests for electronic waste/bulky item pickups need to be made at least 24 hours in advance of a regularly scheduled collection day. No single items that cannot be handled by two workers will be accepted. Hazardous materials will not be picked up.

Valley Vista residential customers may request up to four free pickups every year by calling 800.442.6454.

Waste Management customers may request up to four free pickups every year by calling 800.266.7551.

HOUSEHOLD HAZARDOUS WASTE (HHW):

Household hazardous waste includes syringes and other Sharps, paint and paint products including but not limited to thinners, glues, caulking, stains, wood preservatives and strippers, household cleaners, fluorescent tubes, automotive wastes, swimming pool chemicals, household batteries, and electronic waste.

Requests for a hazardous waste pickup need to be made at least 24 hours in advance of a regularly scheduled collection day. Biological waste, radioactive materials, ammunition, explosives, medicine, pharmaceuticals, and containers that are leaking or are of more than 5 gallons capacity will not be accepted.

Valley Vista residential customers may request collection as often as needed by calling 800.442.6454.

Waste Management customers may request collection as often as needed by phone 800.449.7587, email AtYourDoor@WM.com or online www.WMAtYourDoor.com.

SCRAP METAL AND PLASTIC PRODUCTS:

Puente Hills MRF Recycle Center accepts "free drop off" of scrap metal products and scrap plastic products (old plastic lawn furniture, toys, plastic sheeting, etc.). This facility is located next to the Puente Hills MRF and is accessible from either 13130 Crossroads Parkway South in Industry or 2808 Workman Mills Road in Whittier. Its hours of operation are Tuesday through Saturday from 9 am to 4 pm. For more information, call 562.908.4875 or visit www.lacsd.org.

SHARPS (LANCETS, HYPODERMIC NEEDLES & SYRINGES):

Free Mail-back Sharps Disposal Kits are available through both Waste Management (800.266.7551) and Valley Vista Services (800.442.6454). The kits are delivered to your doorstep and include a container, prepaid postage package, and instructions on how to mail back the container once filled to capacity.

HHW/E-WASTE COLLECTION EVENTS:

The County of Los Angeles organizes approximately 50 one-day collection events at various locations in the county throughout the year to offer residents a safe and legal way to dispose of HHW/E-Waste free of charge. For a list of upcoming collection events, visit www.CleanLA.com or call 1.888.CLEAN LA (1.888.253.2652).

Have a question about an item not listed here or anywhere else in this guide, contact the City's Environmental Services Division at 909.839.7015 or greenDB@diamondbarca.gov for guidance.



Disposing of Leftover Paint

If you find that you have leftover usable paint, you should first try to donate it to a friend, neighbor or community organization in need of paint. If giving it away is not an option and you have to dispose it, here's how:

Acrylic

Acrylic (water-based) paint is considered a non-hazardous material and may be thrown into your regular trash in dry form. To dry latex paint, simply leave the container open in a well ventilated area for at least two days, or add kitty litter, sawdust, or another absorbent and leave open until it becomes solid.

Oil-Based

Oil-based paint contains chemicals such as solvents and metals that make it a hazardous waste and therefore cannot be disposed of in your regular trash bin. Call Waste Management at 800.266.7551 or Valley Vista Services at 800.442.6454 to request free doorstep or curbside collection.

You may also drop off your unwanted leftover paint (in the original labeled containers no larger than 5 gallons in size) as well as primers, stains and sealers at any PaintCare site statewide. Nearby authorized drop-off locations include:

Sherwin Williams
1165 Wright Way
City of Industry, CA 91748
909.598.5504

Dunn-Edwards
3570 Grand Ave
Chino Hills, CA 91709
909.315.5070

Paint is accepted during regular business hours, however, calling before visiting is strongly recommended to confirm drop-off hours and to find out how much paint can be dropped off per visit.

Free Used Oil Recycling Kit

While supplies last!

The City will be distributing free oil recycling kits at City Hall – 21810 Copley Drive, and at various City-organized special events throughout the year. Each kit consists of a funnel, a zip-lock bag, a loop filter wrench, a sturdy reusable container*, and two shop towels.

Free used oil and filter collection is available either curbside or door-to-door, with advance notice, from both of the City's contract waste haulers – Waste Management (800.266.7551) and Valley Vista Services (800.442.6454). Local drop-off service is available at any State-certified collection center, including:

AutoZone, 303 S Diamond Bar Boulevard (909.396.4682)

Firestone Store, 1150 S Grand Avenue (909.861.4140)

Jiffy Lube, 2845 S Diamond Bar Boulevard (909.869.7273)

For more information about recycling used oil and oil filters, visit www.calrecycle.ca.gov.

*To keep your container for reuse, transfer contents into a clean plastic container with lid, such as a milk jug before placing curbside or calling for door-to-door collection. When taking to a collection center, you will be asked to empty used oil into a designated drum.

Did you know?

- Motor oil doesn't wear out, it just gets dirty; it can be cleaned of contaminants and recycled indefinitely
- One quart of improperly disposed oil can pollute more than 250,000 gallons of drinking water
- No other substances should ever be allowed to mix with used oil because contamination by other chemicals may mean the used oil cannot be recycled
- Motor oil that washes into storm drains can create a film on the surface of waterways, depriving aquatic life of necessary sunlight and oxygen
- Oil filters contain steel, a valuable nonrenewable resource, and can be crushed and recycled into other products

Being Water Wise ...



How to protect and conserve our most precious natural resource.

Water Use Restrictions

Statewide mandatory water restrictions are now in place, per the Governor's April 1, 2015 Executive Order that seeks to achieve a 25% reduction of urban water consumption.

These new water restrictions extend beyond the previous emergency drought restrictions enacted in August 2014 by mandating that water suppliers statewide provide monthly reports on water use as well as regular updates on compliance and enforcement efforts.

Locally, Walnut Valley Water District has adopted a Stage 3 Water Supply Shortage Resolution. Customers are expected to comply with the following mandatory water conservation measures:

Limits on Watering Hours: Watering your lawn or landscaping is limited to 2 days per week, and prohibited between the hours of 8:00 am and 5:00 pm as well as during and 48 hours following measurable precipitation. Watering is limited to no more than 15 minutes per day, per irrigation station.

Obligation to Fix Leaks, Breaks, or Malfunctions: All leaks, breaks, or other malfunctions in the water user's plumbing or distribution system must be repaired within five (5) days.

No Excessive Water Flow or Runoff: Watering any landscaped area cannot cause excessive water flow or runoff onto the sidewalk or street.

No Washing Down Hard or Paved Surfaces: Washing down hard or paved surfaces such as sidewalks or driveways is prohibited.

Limits on Washing Vehicles: Using a hose to wash a vehicle is prohibited, except by use of a hand-held hose equipped with a shut-off nozzle.

Drinking Water Served Upon Request Only: Eating or drinking establishments, including but not limited to a restaurant, hotel, cafe, cafeteria, bar, or other public places, will not provide drinking water to any person unless expressly requested.

Option to Decline Daily Linen Services at Commercial Lodging Establishments: Hotels, motels, and other commercial lodging establishments are encouraged to provide customers the option of not having towels and linen laundered daily.

Water Fountains, Pools & Spas and Ponds: Operating a water feature that does not use re-circulated water is prohibited. Filling ornamental lakes or ponds is prohibited except as needed to sustain life. Refilling pools and spas more than one foot with potable water is prohibited.

Learn more about rebates, conservation tips and devices available to reduce water use by visiting the Water District website at www.wvwd.com.

Reporting Water Waste and Broken Sprinklers

Help prevent wasteful water use or accidental water loss by reporting violations or malfunctions in the City's irrigation system.

Broken sprinkler heads, stuck irrigation valves or other watering irregularities within public right-of-ways may be reported to the City's Community Services Department by calling 909.839.7060 or emailing commsrvcs@diamondbarca.gov.

All other water waste related concerns should be reported to the Walnut Valley Water District by calling 909.348.8228, sending an email to savewater@wvwd.com or using the "REPORT WATER WASTE" link on the Water District homepage www.wvwd.com.

Please be ready to provide information regarding the incident, including the date of observation, the address or location and a description. Your name and contact information is optional, but if provided, it will be kept confidential.



Free Home Water Use Survey

The Walnut Valley Water District is offering customers free personalized home water surveys, upon request. Aimed at helping individuals conserve water in their homes and cut water costs, the survey involves a visit by a Water District representative who will check faucets, showers, toilets and the irrigation system to identify leaks that should be investigated. The irrigation test will also show the customer if the lawn is being watered properly and if the sprinkler system is distributing water evenly on the grass, plants and shrubs. Call the Water District at 909.595.7554, ext. 270 to request your survey.

Pick Up Pet Waste a source of water pollution

Pet waste left behind on yards and public places is not only unsightly and a violation of the City's Municipal Code, it also poses a health risk to individuals and pets who play, garden or walk in the area and, if washed into a nearby storm drain, it also becomes a source of water pollution.

Always be prepared with a scooping device or plastic bag when walking your dog and properly dispose of it in a regular trash bin. If you are in the habit of forgetting to take a plastic bag on your walks, consider purchasing a dog waste bag dispenser that can be attached to pet leashes.

In Diamond Bar, the responsibility of enforcing laws involving animals and pets, including that of individuals not promptly and properly removing waste created by a dog or dogs they are in custody of, is assigned to the Inland Valley Humane Society (IVHS) & S.P.C.A.

To report an incident of an individual not picking up after their pets, call 909.623.9777 between business hours of 8:00 am to 5:30 pm, Monday through Saturday.

You will need to provide as much information as possible including the address of the offender, a description of the animal, and the location and time when the offense took place.

Artificial Turf and Xeriscaping



For most homeowners, outdoor watering makes up the largest part of their overall water footprint. If you fall into that category and have been rethinking your grass lawn in favor of artificial turf or drought-tolerant landscaping, you are encouraged to contact the City's Environmental Services Division at 909.839.7015 or greenDB@diamondbarca.gov before starting your garden remodel.

City staff can help with information about:

- ✓ the City's turf replacement guidelines and permit process;
- ✓ incentives and rebates available through local utility companies;
- ✓ other complimentary water conservation measures, such as efficient irrigation systems and rainwater reuse techniques; and
- ✓ free upcoming smart gardening workshops that can give you garden design ideas or add to your knowledge.

Greener Construction Practices . . .



Minimize, reuse, repurpose, and recycle construction waste.

Whether it is a major demolition and reconstruction effort or simply a small-scale home remodeling project, the creation of some amount of scrap material is inevitable. Whenever possible, we should make an effort to minimize or repurpose this material and donate any surplus to a nonprofit.

As a reminder, City law requires that all construction, remodeling or demolition projects of 1,000 square feet or more recycle, reuse or divert at least 75% of the generated construction or demolition waste.

Also, all heavy debris-producing activities and projects require the a special limited-collection permit from the City and the rental of a roll-off dumpsters from either Waste Management for home remodeling projects or Valley Vista Services for commercial or new development projects.

Here are some suggestions to minimize construction project-related waste:

- Make precise material estimates and measurements and use standard-sized materials; this way less cutting will be needed and less material will be wasted.
- Instead of demolition, consider taking the deconstruction approach that produces more material that can be separated and reused. As an example, asphalt and concrete can be crushed on

site and used as the base for a parking lot.

- Consider salvaging materials such as doors, light fixtures, architectural wood work, bricks, appliances and cabinets and using them as part of your remodel project.

For more information or to obtain free technical assistance with meeting recycling requirements related to building and construction projects, contact the City's Environmental Services Division at 909.839.7015 or greenDB@diamondbarca.gov.

Recycling C & D Debris

Construction and demolition waste, commonly referred to as C&D, refers to the debris that results from project operations, and typically includes asphalt, bricks, concrete, metal and wood. The proper planning of construction and deconstruction activities will help lead to a cleaner and easier source separation of materials that will ensure that more of the items are diverted from the landfill and instead become resources to be used by others.

Recycling facilities that accept a variety of C&D materials, including:

C&D Recycling, Inc.

9309 Rayo Avenue, South Gate, CA 90280
323.357.6900

Materials Accepted: wood, metal, drywall, cardboard, rock, soil, gravel, asphalt, concrete

Downtown Diversion

2424 East Olympic Boulevard, Los Angeles, CA 90021

Materials Accepted: asphalt, brick, carpet, carpet padding, ceramic tile, concrete, dirt (soil), drywall, linoleum, pallets, porcelain products, asphalt shingles, stone, windows, wood

Dan Copp Crushing

12017 Greenstone Avenue, Santa Fe Springs, CA 90670
800.386.7748

Materials Accepted: asphalt, concrete, gravel, rock

Recycled Wood Products

1313 East Phillips Boulevard, Pomona, CA 91766
909.868.6882

Materials Accepted: green waste, soil

This list is provided for informational purposes only and is not inclusive of all recycling companies. It is important to call the companies first before making a delivery to confirm the location address and obtain the most current list of materials accepted.

Habitat For Humanity Restore

Most construction materials, such as cabinets, doors, floor coverings, hardware and fixtures, can be reused if care is taken to remove them with care. If you can't find use for them as part of your remodel project, consider donating them to a nonprofit such as the Pomona Valley Habitat for Humanity (PVHFH).

This local Habitat affiliate accepts new, leftover, and gently-used material donations from individuals and businesses.

PVHFH ReStore

4609 Holt Boulevard, Montclair, CA 91763

Open: Tuesdays to Fridays from 10:00 am to 6:00 pm and Saturdays from 9:00 am to 5:00 pm

Closed: Sundays, Mondays and major holidays

Please call 909.399.0202 or send an email to ajohnson@habitatpv.org to arrange a donation drop-off or pickup.

Clip & Save this Quick Guide Post for Handy Reference!

QUICK GUIDE TO RECYCLING SPECIAL MATERIALS

C/D C = Curbside/Doorstep Collection

ITEM DESCRIPTION	EXAMPLES	DISPOSAL METHOD	SCHEDULE COLLECTION OR DROP OFF SITE
Does it have electronic components, and/or is it too heavy or bulky for regular refuse pickup?		C/D C Bulky Items / Electronic Waste Pickup	WM – Call 800.266.7551 (up to 3 free annual pickups) VVS – Call 800.442.6454 (up to 4 free annual pickups)
Does it read DANGER, WARNING, FLAMMABLE, TOXIC, CORROSIVE or CAUTION on the label?		C/D C Hazardous Waste Pickup	WM – Call 800.449.7587, email AtYourDoor@WM.com or visit WMAYourDoor.com (unlimited free pickups) VVS – Call 800.442.6454 (unlimited free pickups)
Is it household batteries or fluorescent bulbs or lamps?		Drop Off: Free Battery & Bulb Recycling Kits	Ken's Ace Hardware 303 S. Diamond Bar Blvd. Mon - Sat 8 am to 7 pm, Sun 9 am to 5 pm 909.861.5861
Is it empty ink cartridges or an unwanted cell phone?		Ink Cartridges & Cell Phones Recycling Kits	Free pre-paid postage recycling kits available at Diamond Bar City Hall 21810 Copley Dr., 2nd Floor, 909.839.7040
Is it used Sharps?		Free Mail-back Sharps Disposal Kits (prepaid postage package included)	WM – Call 800.449.7587 VVS – Call 800.442.6454
Is it unused or expired prescriptions? Is it used Sharps properly packaged and labeled?		Pharmaceuticals Drop-Box	Diamond Bar/Walnut Sheriff's Station 21695 E. Valley Boulevard, Walnut
Is it used oil and filters?		C/D C Up to eight quarts (two gallons) and two oil filters can be collected per month from each customer.	WM – Call 800.449.7587, email AtYourDoor@WM.com or visit WMAYourDoor.com VVS – Call 800.442.6454

Additional information regarding recycling/disposal options for household hazardous and electronic waste:

DiamondBarCa.gov/GreenDB • greenDB@diamondbarca.gov

909.839.7000

City of Diamond Bar • 21810 Copley Drive, 2nd Floor • Diamond Bar, CA 91765

Street Sweeping

Street sweeping takes place every other week February through November, and weekly in the months of January and December.

Street sweeping plays an important role in the collection and removal of wind-blown debris as well as metal particles and hazardous waste products left by passing vehicles.

Left un-swept, these substances would enter the storm water drains, and from there empty into our oceans, causing harm to fish and other marine life, or block drains resulting in localized flooding during the rainy season.

Do your part to ensure the effectiveness of street sweeping in our community by remembering to move your car off a street scheduled for sweeping. As a reminder, signage is posted at the entrance to each neighborhood indicating the day and hours when street parking is not allowed. The penalty for not complying with street sweeping parking regulations is a \$40 fine.

A free magnetic calendar noting street sweeping weeks is available at all City facilities. You may also request one to be mailed to you by contacting the City's Public Works Department at 909.839.7040 or publicworks@diamondbarca.gov.

Safe Drug Drop-Off

As part of a partnership with the Los Angeles County Public Health Department, the Diamond Bar/Walnut Sheriff's Station doubles as a "Safe Drug Drop-Off" site that makes it convenient to safely and anonymously dispose of:

- unused or expired prescriptions and medications;
- illegal or controlled substances; and
- filled Sharps containers

Clearly-marked drop-boxes are located just outside the Sheriff's Station entrance, and available to the public 7 days a week, 24 hours a day; they are regularly emptied and the items collected are securely transported to an appropriate disposal facility in accordance with the federal Controlled Substances Act.

Please note that all Sharps (needles, lancets and syringes) must be placed inside an approved Sharps container. As an alternative, you may also place the used Sharps inside a plastic bottle that cannot be broken or punctured, such as a detergent bottle or plastic coffee canister. Be sure to screw and tape the lid and write "SHARPS" on the body of the bottle.

The Diamond Bar/Walnut Sheriff's Station is located at 21695 Valley Boulevard in Walnut; its phone number is 909.595.2264.

Clip & Save this Quick Guide Post for Handy Reference!

Alternatives to Discarding

If you have items you longer want or need, but they are still working or in good condition...here are a few ideas for finding them their next home:

HOLD A GARAGE SALE: A permit is not required to hold garage or yard sales on your property; however households are asked to hold no more than two per year. When it comes to garage sale signs and other signage, signs are not allowed on utility poles, traffic sign poles, medians or any public right-of-way. They may only be displayed on private property during the sale and must be promptly removed when the sale is over, and not exceed three square feet in size.

DONATE TO GOODWILL: With a location in Diamond Bar (21070 Golden Springs Drive), donating to this nationally-recognized non-profit is convenient and easy. This donation center is open Monday through Sunday from 7:30 am until 6 pm, and accepts a wide variety of items in good or new condition, including clothing, small household appliances, computers, fine china, art and other collectibles. If you have larger items to donate, drop them off at the rear entrance.

POST ONLINE: There are a variety of materials exchange websites that offer free space to announce items you want to gift – everything from plastic hangers to paint. Membership is free, some offer free pickup service, and some also provide donors with a tax deduction receipt. Here are a few local examples:

Freecycle Network www.freecycle.org
Los Angeles County Materials Exchange www.ladpw.org/epd/lacomax/
L.A. SHARES www.lashares.org

Special Needs Services

Service Discount: Waste Management customers age 60 and older or with a disability may be eligible for a discount on the standard monthly rate for refuse, recycling, and green waste cart service.

Backyard Service: Customers with disabilities who are physically unable to wheel their carts to the curb and do not live with an able-bodied adult relative are entitled to free assistance. Refuse collection crews will retrieve the carts, empty them, and return them to their original storage area.

To qualify for either of these special needs services, the bill must be in the customer's name and the customer must live at the address where the discount or service will be received. Proof of being issued a DMV disability parking placard will be required to register for the free backyard service. For information or assistance, contact Waste Management at 800.266.7551.

Reporting Spills, Dumping, and other Environmental Concerns

Storm drains are not connected to waste water treatment facilities, which means that the water that enters them flow directly into our waterways untreated. More often than not, this water carries pollutants that result from a variety of accidental and deliberate human activity.

Examples of storm water pollutants include automotive fluids from car maintenance work, soap suds from car washes, excess pesticides and fertilizers from gardening, and debris from construction or remodeling projects.

To report accidental spills or illegal dumping into the storm water system, contact the City's Environmental Services Division at 909.839.7015 or greenDB@diamondbarca.gov.

Emergencies should be reported to the Diamond Bar Sheriff's Station at 909.595.2264.

Plastic Bag Ban and other Recycling Laws

A statewide ban on single-use plastic bags in grocery stores that was set to go into effect July of this year is now on hold until the November, 2016 election. Opponents have secured enough signatures to require that the mandate go before voters.

Notwithstanding this suspension, there are various municipalities in California that have their own plastic bag bans in place. Among them is Los Angeles County which since 2012, mandates that stores throughout unincorporated areas not issue any single-use plastic bags, leaving customers to decide whether they want to bring their own reusable bags or pay the 10-cent minimum fee per paper bag.

Two other recycling-related laws set to go into effect in the coming years are AB 1826, and AB 1594, which deal with organic waste and green material, respectively.

Specifically, AB 1826 requires that governmental agencies implement an organics recycling program to divert organic from landfills. Businesses subject to this act include companies that generate 4 cubic yards or more a week of commercial solid waste or food scraps and/or yard trimmings. This law will be phased in between April 2016 and January 2019.

AB 1594 requires that local governments increase the percentage of green waste (lumber, cardboard, leaves and grass) they divert from landfills by disallowing its current permissible use as material cover to help control odors and insects vectors on landfills, and instead directing its reuse as compost or other environmentally-friendly material. This law is set to take effect January 1, 2020 but municipalities and other jurisdictions are required to have a plan in place by late summer 2018.

To stay informed on these and other state and local regulatory laws relating to the environment, sign up for the City's monthly email environmental newsletter at www.diamondbarca.gov/esubscriptions.

Mark your Calendars . . .

Eco Expo

Saturday, November 14, 2015

9:00 am - 1:00 pm

AQMD Parking Lot, 21865 Copley Drive

Organized in celebration of America Recycles Day, this event gives residents the chance to have personal documents of a sensitive nature shredded, dispose of electronic waste, recycle a variety of unwanted textile materials, and take home two large bags-worth of mulch.



Go Green @ the City Birthday Party

Saturday, April 16, 2016

11:00 am - 5:00 pm

Pantera Park, 738 Pantera Drive

Among the many things to see and do at this annual celebration of Diamond Bar's cityhood anniversary is an area entirely dedicated to the environment, where event-goers can learn about recycling programs and the latest rebates and cash incentives for going green and take home eco-friendly giveaways.



Earth Day

Saturday, April 23, 2016

9:00 am - 1:00 pm

AQMD Parking Lot, 21865 Copley Drive

This second annual event brings an opportunity to unclutter your home of old paper files and unwanted textiles, load up on free mulch, and learn about backyard and worm composting as well as water-wise gardening techniques. While parents visit numerous information booths covering topics that include electric vehicles, energy and water conservation and recycling, children will be educated and entertained with earth-friendly crafts and activities.



More Events . . .

In addition to these events, the City's Environmental Services Division is planning to organize regular workshops and talks throughout the year around the theme of water conversation that include xeriscaping, rain barrels and artificial turf. For more information or to have your email added to the City's notification list for environmental events, call 909.839.7015 or send an email to greenDB@diamondbarca.gov.



21810 Copley Drive
Diamond Bar, CA 91765-4178
909.839.7000 ♦ 909.861.3117 Fax
www.diamondbarca.gov/greenDB
greenDB@diamondbarca.gov

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Postal Customer

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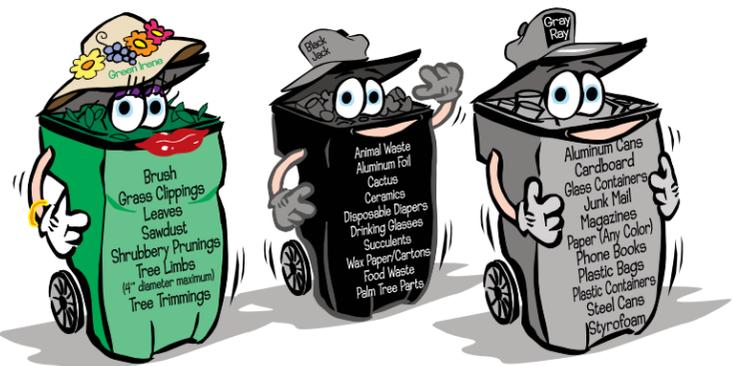
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Cart Maintenance Set-Out and Storage Procedures

Clean and Odor-Free

After your cart is serviced and before you put it back into use, clean it using a combination of dish soap or laundry detergent and vinegar and a water hose with a high-pressure nozzle. If possible, place cart (lid-open) in the sun to allow it to completely dry. To combat any lingering odors, you can add a little baking soda, dried coffee grounds or vanilla extract.



Replacements

If any of your carts are cracked or broken, call Waste Management 800.266.7551 to get them switched out on your next scheduled collection day. There is no charge to exchange dilapidated bins; however there is a charge to replace lost or stolen bins.

Collection Day

On your scheduled collection day no later than 6:30 am, place your carts in the street in front of your property two feet apart and unobstructed by parked cars. Make sure the lids are closed and that the wheels are up against the curb.

Proper Storage

On collection day, carts need to be brought in no later than 10:00 pm and stored out of public view in the backyard, garage or special enclosure.

Missed Pickup

If your containers were at the curb by 6:30 am and were not emptied, call Waste Management at 800.266.7551. If you call before noon, service will be provided that same day. Missed pickups reported after noon will be made up the next business day.

Holiday Collection Schedule

Collection service will not run on these holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Waste Management: If the holiday falls on a weekday, pickup will be delayed one day for the remainder of the week following the holiday. If the holiday falls on a weekend there will be no delay in service.

Valley Vista: If collection day falls on or after one of these holidays, pickup will be delayed one day. If it falls on a weekend, collection will be made up on the prior Friday or the following Monday.

Holiday Tree Collection

On regularly scheduled collection days between December 26 and January 9, the City's two waste haulers will be picking up live holiday trees from single-family residences and multi-family complexes, at no additional cost to customers.

Trees must be free of excess items such as stands, decorations, lights, and tinsel (snow flock is okay). Valley Vista Services asks that customers cut their tree in half if it is longer than six feet in length. For more information, call Waste Management at 800.266.7551 or Valley Vista at 800.442.6454.

Help with Starting a Recycling Program

Nonprofits, schools and home-based businesses looking to start up or restart their recycling programs are encouraged to contact the City's Environmental Services Division. In addition to providing suggestions on how to establish and run a successful recycling program, Division staff are also offering, while supplies last, a free set of bins to qualifying individuals.

Bins are available in three capacities – 7, 23 and 50-gallons. For more information, call 909.839.7015 or send an email to greenDB@diamondbarca.gov.

Business owners and property owners or managers of multi-family dwellings who would like assistance with implementing a new – or expanding an existing – recycling program, or want more information about complying with the State mandate AB 341 should contact the Valley Vista Services Recycling Coordinator at 626.961.6291 or the City's Environmental Services Division at 909.839.7015.

